NIPISSING UNIVERSITY

Student Conduct Complaint Process

Informal Pathway

Complaint is received via email to avpstudents@nipissingu.ca or via online form (scan QR code for link.)
Both email submissions and form submissions are acceptable for filing a complaint.

Complainant directed to book a meeting with the Student Support Navigator (SSN)
SSN reaches out to complainant for a meeting typically within 5 business days

Complainant books a meeting with the SSN

SSN meets with complainant

Complainant does not book a meeting with the SSN within 15 business days

Investigation continues in absentia
Email sent to complainant to inform them

SSN emails the respondent
SSN advises respondent of the complaint and requests a meeting to occur within 15 days of notification

Respondent books a meeting with the SSN

SSN meets with respondent

Respondent does not book a meeting with the SSN within 15 business days

Investigation continues in absentia
Email sent to respondent to inform them

Decision reached
SSN emails the complainant and respondent

Concern resolved

Concern not resolved

Formal Pathway

Investigation escalated to the Assistant Vice-President, Students (AVPS)
SSN remains involved in a support capacity to assist in navigating the process and connecting students to support services as needed.

Decision reached by AVPS
AVPS emails the complainant and respondent

Concern resolved

Concern not resolved

Decisions can be appealed to the Non-Academic Student Conduct Appeals Committee (NASCAC)
Appeals may be emailed to **nascac@nipissingu.ca** within 15 business days of the decision and under the grounds outlined in the relevant policy.
A decision whether to grant an appeal or uphold the decision will be provided typically within 15 business days of the appeal request.

If an appeal is granted, the NASCAC will convene the Committee and deliver a decision typically within 30 business days of the appeal request.
Any decisions made by the Committee are final.

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STUDENT DEVELOPMENT AND SERVICES