MITEL

# 5324 IP Phone



#### The Mitel 5324 IP Phone

- Display
- 2 Softkeys
- 3 Ring/Message Indicator
- 4 Volume, Speaker, Mute Controls
- **5** Fixed-Function Keys
- 6 Key Pad
- Personal Keys
- 8 Speaker
- 9 Handset

# **Fixed-Function Keys**



SPEAKER



MUTE



MENU



CANCEL

123.◀

5 REDIAL

△≈ HOLD

TRANSFER/CONFERENCE

#### Make a Call

- ② Lift the handset, or
- 4 Press (1)
- 6 Dial the number, or
- **7** Press a **Speed Call** key, or
- **5** Press 123.★ , or
- **6** Dial the prefix for external calls (e.g. 9) and the number.

#### **Answer a Call**

- ② Lift the handset, or
- 4 Press , and begin speaking.

#### End a Call

- 5 Press (X), or
- 9 Replace the handset.

#### Place a Call on Hold

- 5 Press . . . The line key flashes.
- Replace the handset if necessary.

#### Retrieve a Call from Hold

- 9 Lift the handset, or
- 4 Press (1).
- **7** Press the flashing line key.

#### Transfer a Call

- 5 Press  $\sim \mathfrak{M}$ .
- **6** Dial the number. Wait for an answer.
- **9** Hang up, or announce the transfer and then hang up.

### **Conference a Call**

- 5 Press 🗪 🗯 .
- **6** Dial the number. Wait for an answer.
- 5 Press 🗪 🙉 .

## Program a Speed Call

- 5 Press 🦺 .
- 2 Press No until Personal Keys? appears.
- 2 Press Yes.
- **7** Press a Personal Key.
- 2 Press Change.
- 2 Press Yes for Speed Call?
- 6 Dial the number.
- 2 Press **Priv** to make the number private.
- 2 Press Save.
- 5 Press

## **Adjust Volume Levels**

Adjust ringer volume while the phone is ringing. Adjust handset or speaker volume while using the handset or speaker.

- 4 Press repeatedly to raise the volume, or repeatedly to lower the volume.
- 4 Press to mute the microphone. See the 5312/5324 IP Phone User Guide for details.